



## Our **Strategy**

We continue to promote North Wales as a year round destination, focusing resources on markets, territories and channels that represent the greatest potential for growth.

Discover how we are inspiring even more visitors to explore the region through our marketing strategy.

Bring brand Go North Wales to life:

> Leverage our new brand proposition to tell our region story that connects visitors to an emotive experience and promoting the diversity of the area.

- ✓ Align best prospects to best channel: Right people, right place, right time, right message.
- Capture, create and nurture visitor intimacy: Activate and engage visitors through relevant, breath-taking and bookable content.

✓ Build important partnerships: Distribute brand Go North Wales through partnerships with influencers, content creators, 3rd party brands and travel partners. GO 5



#### Membership

**Membership with Go North Wales Tourism is a mutually** beneficial relationship and suits all businesses that are stakeholders of the North **Wales Tourism industry.** 

- ✓ We are one of the UK's leading. tourism companies, supporting businesses across North Wales.
- Our aim is to grow and maintain a prosperous and sustainable tourism industry in North Wales.
- ✓ We have over 1400+ members within and connected to the tourism industry, including accommodation providers, attractions, activities, food and drink, retail and event operators also suppliers who

- offer a range of products and services for the tourism industry.
- ✓ Together, we are a dynamic and successful community of businesses united by a common purpose - a successful and sustainable tourism industry in North Wales.
- ✓ Whatever your role in the tourism sector, you will benefit from being part of Go North Wales Tourism membership.

#### Why join?

You're busy enough already and that's why Go North Wales Tourism is here. We can help you get the right advice and support you need so your business can prosper.

North Wales Tourism and its members provide a strong voice for the development of sustainable and successful tourism across the region.

To make your voice heard, join us!



## GoNorthWales's key on-arrival information source

As GoNorthWales's official guides, the consumer trusts and values the information from them.

- ✓ Highly publicised and free to pick up at Information Centres across North and Mid Wales plus numerous targeted outlets throughout the region, North West and Midlands.
- ✓ Also available for visitors to view or download prior to their arrival from gonorthwales.co.uk which attracts over 300k users annually.
- ✓ All guides are available at targeted events and exhibitions - not just consumer shows but also for the travel trade and industry.
- Advertising packages to suit any budget to ensure maximum exposure to promote to the growing number of visitors in North Wales each year.

- ✓ A total print run of 300k copies.
- ✓ Packed full of inspiring editorial and advertising, stunning imagery, and lots of practical information; the guides are a must read for international visitors, those on staycations and day trippers alike.

All the campaigns have a 12 month shelf life





### **Great Days Out North Wales**

A campaign aimed at promoting the wide and varied range of attractions and activities in North Wales which includes a 1/3 A4 pocket guide with 150k print run and a dedicated greatdaysoutnorthwales website featuring:

- Attractions and Activities
- Events
- Discount Vouchers
- North Wales Map
- Distributed to over 2,500 targeted outlets at high volume motorway service stations, shopping centres, Supermarkets, hotels, B&Bs, self-catering outlets and holiday parks in key catchment areas

- Product Delivery January
- Downloadable version available on Go North Wales website and Issuu



The travel trade is a key audience and remains an

the opportunity to reach those travel trade contacts and group organisers who are developing North Wales' itineraries and packages through participation in the Groups Guide and promotion on the dedicated groupsnorthwales website and presence at key travel trade shows/exhibitions.

✓ The campaign gives partners

- Product Delivery November
- Downloadable version available on Go North Wales website and Issuu



#### **Go North Wales**

A campaign aimed at promoting the wide and varied accommodation offer in North Wales also featuring:

- Accommodation
- Attractions/Activities
- ✓ Food and Drink
- ✓ Events
- ✓ Sample Itineraries/Packages
- ✓ Walking/Cycling Routes
- Quality imagery plus marketing area promotion
- Distribution at outlets in the North West of England, West Midlands, North and Mid Wales plus exhibitions and trade shows
- ✓ Product Delivery pre Easter
- ✓ 100k print run
- Downloadable version available on Go North
   Wales website and Issuu



#### **Activity North Wales**

A campaign aimed at promoting the wide and varied activity sector across North Wales featuring:

- ✓ Golf
- ✓ Fishing
- ✓ Walking
- Cycling
- Sailing
- Mountaineering
- ✓ Water sports

and many more outdoor and indoor activities

- Distribution at over 2,500 targeted outlets including high volume motorway service stations, Shopping Centres, Supermarkets, Hotels, B&Bs, Self-Catering Outlets and Holiday Parks in key catchment areas plus attendance at various exhibitions and trade shows
- ✓ Product Delivery pre Easter
- Downloadable version
   available on Go North Wales
   website and Issuu

#### **Bedroom Browser** Attractions Compendium

A4 spiral bound landscape brochure encompassing attraction /activity leaflets, with a front cover depicting the region.

Distribution run of 22k distributed to All NWT Accommodation Members to be displayed in individual bedrooms plus foyers; Reference copies to all Wales and Border TIC's; North Wales & North West Libraries: VB offices (overseas); Tour operators for itinerary purposes; Visiting journalists and at various exhibitions and trade shows

- ✓ Product Delivery pre Easter
- Downloadable version available on Go North Wales website and Issuu



#### **Golf North Wales**

Campaign aimed at promoting North Wales as a golf destination by developing the golf product pan North Wales and getting the region recognised as an established golf destination by:

- Facilitating golf bookings and enquiries
- Engaging with golf clubs and golf friendly accommodation
- Developing golf partnerships pan Wales and UK
- Social media activity
- Developing engagement with golf societies and groups across the UK

- Ongoing development and updating of the dedicated and sector specific Golf North Wales website
- Promotion of golf passes
- Development of golf packages and experiences
- Opportunity for banner advertising on the dedicated Golf website and Golf section on the main Go North Wales visitor website

#### **Meet North Wales**

Campaign aimed at promoting North Wales as a destination to the Business Events and Visit market to the MICE industry promoting:

- ✓ North Wales' current high profile as a 'must visit' destination
- The significant investment in key, quality products that have market appeal for business events
- The wide base of regional businesses with potential to be market ready for this higher value, less seasonal sector with only limited support and encouragement.

#### Campaign includes:

- Attending trade workshops and exhibitions
- Engaging with conference buyers, agencies and key decision makers to bring their meetings and events to the region
- Product development
- Web presence meetnorthwales.co.uk
- Social media activity
- ✓ Inclusion in printed brochure



#### Friendship Through Historical Connections

歴史を通じた友好関係



#### **Japan Promotion**

**Build on existing relationships** with the Japanese markets by:

- ✓ Developing a digital marketing campaign
- Producing articles/features for promotion on relevant publicity channels in Japanese
- ✓ Producing Japanese translated digital and hard-copy brochures focussing on discovery; food & drink; heritage and the arts; outdoors
- Opportunity to sponsorRoad of Castles in Wonderland publication
- ✓ Supporting familiarisation visits for Japanese agents

- Creating a video towards the Japanese family market
- Commissioning PR stories
- Creating of a very high end North Wales Tourism travel itinerary





## **Tourism & Hospitality Research**

**NWT** provides Tourism and **Hospitality Research in areas** such as policy, planning, performance, development, management, strategy, operations, marketing and consumer behaviour by carrying out qualitative and quantitive research, both in-field and online.

Projects includes development of:

- **Economic Impact Assessments**
- Destination Management Plans
- Strategies
- Desk Research
- ✓ Survey compilations & analysis

**Our Digital Platforms** 

3.8% Up 3.8% in visitor numbers to North

Wales in June 2019

Promoted over Businesses. destinations & events on Gonorthwales



We manage the main North Wales destination website Gonorthwales.co.uk

Last published stats One Million Up 72%

#### **Digital Profiles**

- GoNorthWales.co.uk secures. on average 25,000 unique visitors per month and growth is set to continue. We proactively work on our search engine optimisation across the site, ensuring organic growth is always on the up!
- Our audience is a diverse spread of demographic and geographic segments including

3% of 18 to 24 years olds, 36% of 25 to 44 years old 40% of 45 to 64 year olds. Gender ratio female to male: 43/56

✓ Over 75% of our site users per year are based in the UK with significant traffic from USA, Germany and Ireland.





1400 core tourism business increasing to a total of 2000+ with affiliates, to promote North Wales as one of the world's top travel destinations



Countries visiting gonorthwales.co.uk

United Kingdom 2

Australia Netherlands

Belgium

**United States** Ireland

Canada India

10 Spain





## **Digital Opportunities**

North Wales Tourism has a wide range of digital marketing opportunities available on the Go **North Wales website including:** 

- Banner and block advertising with the opportunity to promote your product to an active, engaged and loyal online audience.
- Promotion on sub pages of the gonorthwales website
- ✓ Eshop
- ✓ Targeted Social media Campaign
- ✓ Enewsletters

## Banner **Advertising**

**Promote and maximise your** exposure on the go north wales website to an active, engaged and loyal audience by increasing your visibility and get noticed by customers instantly with our:



- ✓ Go North Wales Web Header on homepage and subpages
- ✓ Go North Wales Block Ads

## **Buy-in Opportunities**

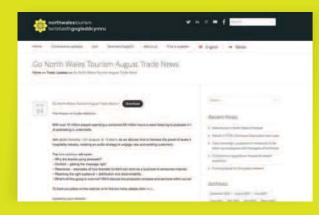
**Additional promotion on sub** pages of gonorthwales.co.uk

> You are here: ideas & inspiration Ideas & Inspiration

- ✓ Weddings
- ✓ Food & Drink
- ✓ Education/School Groups section



#### **Enewsletters**



#### **Monthly Bespoke E-newsletters**

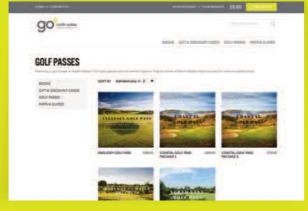
- Branding
- ✓ Up to 2 images
- ✓ Up to 250 words of copy
- ✓ Links

#### Monthly inclusion newsletters x 1

- ✓ Up to 30 words of copy
- A link to your website or 'book tickets' page
- ✓ Landscape image (will need to be resized to 300 x 250px)

## **EShop**

Additional platform to sell to audience that you may not otherwise reach, attracting new customers



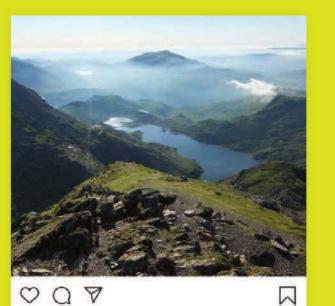


- Promoting your product/
  services/experiences to
  customers who have never
  heard of your brand before or
  have never shopped from you
  will have the opportunity to try
  out your products, which in
  the long-term can lead to repeat
  purchases once they become
  aware of you.
- Advertising and promotional cost to drive traffic to the products on the eshop platform included within the package offer.
- Ability to provide checkout and fulfilment support as well as built-in customer services & shipping.

# Targeted Social Media Campaign

Maximise your exposure with a bespoke social media package comprising several dedicated posts/tweets. Our expert social media team will target your relevant audience and provide a full evaluation afterwards to track your ROI:





Social Media paid for packages over a period of 1 month include:

- ✓ Boosted Facebook posts x 4
- ✓ Instagram Posts x 4
- ✓ Tweets on Go North Wales channels x 8
- Choose the month you want to promote your campaign and provide us with high quality images, video, up to 30 words of copy, links to your website and any # you want to include.

# Digital Marketing Bundle Offer

#### Package includes:

- 1 x banner advert on sub page of gonorthwales.co.uk for 3 months
- Inclusion in 1 blog (please provide 1 high res image and up to 50 words of copy)
- Inclusion in 1 consumer enewsletter
- ✓ 3 x social media posts

  (please provide up to 30 words

  of copy, a high res image, a link

  and any social media handles

  you want to include/tag)

## **Tourism and Hospitality Academy**

Go North Wales Tourism & Hospitality Academy is a one stop shop connecting employers and businesses with employees of the future.

The aims and objectives of the academy is to:

- Connect all tourism industry stakeholders with those looking for a career within the hospitality industry
- ✓ Raise the profile of a career in the North Wales hospitality, tourism and leisure industry
- ✓ Answer questions about career opportunities and pathways
- Change perception that tourism does not offer a viable career option
- Dispel negative perceptions by potential recruits, made worse by lack of understanding from people who may influence their career decisions
- ✓ Inspire next generation of hospitality and tourism employees.

Connection | Support | Experiences | Skills | Knowledge | Belonging



**Distribution Service** 

North Wales Distribution distribute to over 2000 points across North Wales, Mid Wales and the North West of England.

The service provides:

EEESTIN

Go.

- A 12 month fully comprehensive leaflet distribution service for tourism attractions, activities and events
- Advice on specific target areas across North & Mid Wales and parts of North West of England
- Highly versatile range of leaflet display systems designed to meet customer requirements including wall mounted and free standing racks plus table top units
- On-line reporting (password protected) tool to evaluate effectiveness of your distribution performance.

Get your leaflet in the right place at the right time with North Wales Distribution

#### **Sponsorship Opportunities**

#### **Tourism Awards**

Category sponsors receive:

- ✓ Logo branding on event literature, to include Awards website and branding on the stage at the Awards night, as well as a name check in the Awards Night programme
- Presentation of your Category Award on the Award Night
- ✓ Two seats at the Awards Evening
- ✓ Your Business will be namechecked in on-air credits on local Radio Station.

#### Conference

As a sponsor you will receive:

- Exhibition stand space throughout the Conference day
- Opportunity to promote your products and/or services
- ✓ Admission to the conference
- ✓ Promotional literature for inclusion in delegate packs
- ✓ Branding on Conference Signage
- ✓ Logo/acknowledgement in Conference Programme
- ✓ Logo with reciprocal link on the Conference page

- ✓ Reference in appropriate press material
- Networking opportunities during registration, over lunch, refreshment breaks and at the end of the conference
- ✓ Lunch and refreshments



## Contact

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